

Dear Members of the City Council,

The following is a summary of recent activities covering the past few weeks:

Code Enforcement

Area of Mesa Verde/Samoa Pl: Received report of transient defecating on walkway. **Visited location, met with residents who pointed out the area, called city crew who cleaned the area.**

73/55 Freeway Flood Channel: Reported encampment and graffiti along the flood channel behind 2900 Bristol property. **Encampment/graffiti observed from the freeway area. This area had previously been cleared but encampment moved to slightly different location in the channel. Report filed with the OC Public Works to clear the area and remove the graffiti.**

180 Block of 17th St: Reported transient encampments in the area. **Visited location with an outreach worker and encountered a female transient who appeared disoriented. Female became verbally aggressive when asked if she required assistance then walked away.**

Area along 840-860 Victoria: Report received of transient camping and performing bathroom duties on the sidewalk area. **Visited location and observed male transient camping with trash scattered. Contacted male to gather information and make him aware public urination/defecation is against the law. Male cleaned the trash from the area then left.**

1600 Block of Orange Ave: Observed transient encampment on the side business property. Multiple carts and tarp were assembled. **PD made aware and since it is private property the business owner/manager will be notified.**

Flower/Fullerton St: Transients observed exiting from a posted vacant property. Transients removed the wood used to board up the structures. **Contractor notified to secure the property. Demolition is schedule for the end of June.**

1900 Block of Newport Blvd: Observed transient camping on private business property. New owner plagued by trespassers vandalizing property. Frequent PD calls for service. **Transient arrested for outstanding warrant.**

1200 Block of Gisler Ave: Observed a female on the ground of the parkway next to the sidewalk. Contacted the female to ask if she needed medical assistance and she declined. She said she planned to catch a bus to visit a family member but seemed unsure. Medical assistance was offered a second time and she again declined. Female then walked to the nearest bus stop. **PD was contacted to check as missing person or person of interest and outreach workers also contacted. Female was unknown to both groups. Female was followed to the bus stop where I accompanied her until she got on the bus. Record was created in case of future contact.**

600 Block of Terminal Way – Report of multiple transient groups camping in the rear lot around trash enclosures and also at the front entrance ways to every business. Business are being

vandalized, drugs used, syringes everywhere (one sticking in the rear door to a business), defecation/urination and the groups are very aggressive with business owners. Customers afraid to visit the property. **Some of the business owners request a meeting with the property owner, PD myself and Rick.** This area as well as area of PetSmart on 17th St (to the rear of Terminal Way) and businesses across the street on Superior are experiencing major problems and asking for any help possible (photos attached). **PD made aware and monitoring locations.**

1100 Block of Baker St. - Received report of a female customer being cornered by a couple transients saying they just got out of jail and were hungry. Frightened she gave them money. I went to the location with **Outreach Worker** and found hiding/camping spots located in the rear of Stater's in trash enclosures. While there we encountered a male who was in a secluded doorway area and became very verbally aggressive when we asked him how he was. Photos are attached but the subject in the photo is not the one who we encountered. **Contacted property manager and will schedule a meeting.**

2100 Block of Harbor Blvd:

- Observed female transient hiding in the bushes of a business. **Contacted the female to determine reason for hiding and condition. Female was living in Huntington Beach, has been homeless in CM for 1 month and was referred to the outreach office for possible connection back to home city.**
- Observed female sitting/standing in the same location all morning and appeared to be distraught. **Contacted the female who appeared to be under the influence and did not want to talk. Female was asked if she needed medical assistance and she declined. Female stated that she wanted to be left alone. Outreach workers notified.**

Samoa PI: Reports of transient defecating on sidewalk opening leading into cul-de-sac. Second incident in this area. **Residents to speak to Public Service Dept. for help regarding the opening.**

Outreach

Week of June 12th:

RECONNECTION: Outreach was able to successfully reconnect a 20-year-old from Nebraska. He came to Costa Mesa to meet a friend for work opportunities. The client was referred to our program through CMPD. CMPD linked him with a shelter program that placed him in a motel until Outreach was able to reconnect him back to Nebraska. In partnership with Fresh Beginnings Ministries, Client reconnected to his home town where he has an apartment and roommates.

HOUSING: Former large Costa Mesa homeless family who was temporarily housed is now permanently housed through Families Forward.

EMERGENCY HOUSING: While out with County Mental Health, Outreach came across a large family from Colorado seeking assistance. They were wandering the streets with luggage and a dog. By linking with Helping Hands, Queen of Angeles Church in Newport Beach, Outreach was

able to place them for a night and they were given a food box. The family is currently working with a nonprofit organization to secure funds for rental housing.

MENTAL/SUBSTANCE ABUSE LINKAGE: Outreach has linked 2 clients met with mental health. Outreach will meet one client in Santa Ana for an evaluation next week. The other client was linked to the County of Orange for a mental health appointment. Outreach was also assisted a client with securing a medical detox screening for next week.

MEDICAL LINKAGE: Outreach has assisted clients with medical appointments and linked another client with an eligibility counselor at OASIS. This week, Outreach also visited a newly housed client at a rehabilitation hospital in Irvine.

NONPROFIT/Veterans LINKAGE: Outreach linked a couple who lives in their car with a County CHAT-H worker. One family member is a vet. Outreach also linked them with VOA-LA and the VA.

MULTIPLE COLLABORATION/FIELD SUPPORT: Outreach met with chronic alcoholic client that is a high user of services who is continually inebriated on city streets. Outreach went out with Public Health Nurse who made a neurology appointment for the client in August. CMPD was also called out on several occasions regarding obstruction of public sidewalk.

FIELD SUPPORT: Outreach patrolled with the County of Orange in providing support to homeless clients in Costa Mesa. Additionally, Outreach has been working closely with Code Enforcement offering support in conducting outreach to new individuals in the area. Outreach also visited the Soup Kitchen to follow up with long term chronic clients and see what services could be offered.

FIELD SUPPORT: This week, Outreach also patrolled 17th Street, 19th Street, Harbor, Gisler, and Fairview Park. While patrolling, Outreach encountered several clients on 19th Street. One is Shawn who frequents the Soup Kitchen. He stated he was from Newport Beach and Upland. The next client was Matthew, who is 19 years old and stated that he's from Europe. Along with CMPD, Outreach also encountered a long time, chronically homeless, mentally ill client on the corner of Anaheim/19th Street.

COMMUNITY IMPACT TEAM: This week, Community Impact Teams worked at Mariners Church and Newport Rib Company doing landscaping, clean-up and maintenance.

INTAKE/NEW CLIENT: Outreach completed intake with a client that lives in "The Jungle". He states he was originally from Illinois but has lived in CM for over 30 years. He is seeking assistance for housing. He has been homeless for about 4 years. Outreach also met with a client who primarily stays in "The Jungle". She was a PD referral and is seeking to get off the streets. Outreach will be assisting her in to linking her to a women's program.

INTAKE/ASSESSMENT: Outreach completed intake with the girlfriend of another homeless client. She grew up in Costa Mesa and has been here for 45 years living on the streets, in "The Jungle", in a car or in various motels. Outreach will confirm residency. At this time she is currently living in "The Jungle" and she and her teenage son are seeking housing. She is also working towards

getting into a substance abuse treatment program. Outreach completed a VISPDAT Housing Assessment with her and she scored high enough for Permanent Supportive Housing.

INTAKE: A homeless female client came into NCC looking for assistance. She is from LA. She stated she was very ill and had severe phobias. She has only been in CM for a brief time and heard about housing and stated she was here for “new doctors”. She met with County Outreach and Engagement and was encouraged to return to LA, as her items have been stolen twice and her health condition is worsening.

Week of June 19th:

RECONNECTION: Outreach was able to successfully reconnect male subject. He had spent time in prison and was recently released from the hospital. With assistance from Trellis, he was taken to the Greyhound Station and was sent on his way to Missouri to be reconnected to family.

RECONNECTION: A young man came into the office seeking assistance in being relocated back to Michigan. He had been to several sober livings around the area. With the assistance of the Lighthouse Church, he found temporary lodging and was then transported to the Santa Ana Bus Depot, where Outreach met him. He successfully boarded the bus toward home and Outreach will follow up with him on Monday to ensure his successful connection.

HOUSING LINKAGE: Outreach has linked client to Mercy House assistance for rental assistance for the month of June. Another client who is housed and working has also received an extension for temporary rental assistance.

MENTAL HEALTH LINKAGE: Outreach has linked 3 clients with County of Orange mental health for assessments. One of the clients has also been linked with Redgate for medical detox treatment.

MEDICAL LINKAGE: Outreach has assisted client with setting up an appt. for a biopsy. Outreach also partnered with Cal Optima One Care Connect to assist a client in applying for coverage effective next month. Outreach also went out with the public health nurse to meet homeless client at bus stop in front of 99 Cent Store to follow up on his medical needs.

FIELD SUPPORT/NEW CLIENTS: Outreach walked Lion's park and met two new individuals: Susan and Eddie who were both sober living drop-outs that travel throughout Santa Ana, Costa Mesa and Anaheim. Susan was looking to be assessed for housing. Outreach also met another couple—John and Catherine who were from Riverside and San Diego. After speaking with Outreach, they decided to leave Costa Mesa and search for a different place to settle down. Outreach made contact with Jill from Indiana, Sam from San Francisco, and Miles from Newport Beach. All fell out of various sober livings. All were in their 20's and 30's.

OTHER: This week, Community Impact Teams (CIT) worked at Mariners Church in Newport and Someone Cares Soup Kitchen cleaning, landscaping and maintenance.

MEETING: Outreach has attended CMPD briefings, updating officers with current statistics and processes. Meetings with CMPD will continue on a monthly basis. Outreach also met with Fire Command Staff to go over policies and procedures. Additionally, Outreach has been working closely with Code Enforcement offering support in conducting outreach to new individuals in the area.

INTAKE/NEW CLIENT: Outreach completed intake with a CM resident that was in program for substance abuse. He was given Community Impact Team (CIT) flyer to come to program on Saturdays to start working again. Outreach linked the client to Charle Street and the client will be also be looking for work. Also, Outreach collaborated with Budget Mobile to schedule a replacement phone appointments for the client.